

CATHOLIC FAMILY SERVICES OF TORONTO

BOARD POLICY

ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

POLICY

It is the policy of Catholic Family Services of Toronto ("CFST") to be compliant with the *Accessibility for Ontarians with Disabilities Act* (AODA).

CFST is committed to providing a welcoming, accessible and inclusive environment for all clients, visitors, volunteers, students on fieldwork placement, interns and employees.

STANDARD

CFST will:

- provide AODA training for all employees, volunteers, interns, students on fieldwork placement, members of the Board of Directors and members of the CFST Foundation Board
- maintain a plan of action that addresses service access for those with disabilities
- provide suitable alternative means of service access
- ensure clear communication with those who use our services
- perform ongoing reviews of our plan of action

CFST will endeavour to provide persons with disabilities with the equal opportunity to obtain appropriate services in a manner that is sensitive and respects their dignity and independence.

The Executive Director will provide an annual report to the Board of Directors and to the Ministry for Seniors and Accessibility regarding accessibility compliance with the AODA.

This policy will be reviewed every four (4) years or more often, as required.